

Our patients come first.

The Mayfield Clinic has a rich heritage of helping patients suffering from spinal disorders ranging from the very simple to the very complex. That is why more spine patients are referred to Mayfield than any other surgical practice in the Midwest.

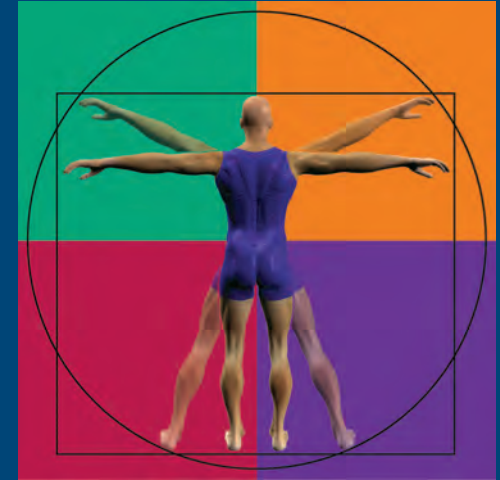
Whether you have come to us with a complex fracture or general back pain, we address your situation with skill, care and a sense of urgency. It's a treatment process we call Priority Consult®.



*Nearly 80% of our patients  
are able to recover  
with nonsurgical treatment.*

With Priority Consult®, our surgeons provide a rapid review of your medical condition within a few days ... not weeks.

If the neurosurgeon believes you will benefit from treatment before an appointment, your treatment will begin immediately. You will also receive assistance from our experienced team of registered nurses.



**MAYFIELD**  
SPINE INSTITUTE

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[www.mayfieldspine.com](http://www.mayfieldspine.com)

Priority Consult®  
*Fast, efficient care for your spine.*



## Frequently Asked Questions

### How Priority Consult® works

Once we are contacted about your spine problem, we will call you to obtain a detailed medical history and collect recent x-rays, MRI, or other scans of your spine. The surgeon will review your medical information, and we will call you with a recommendation within a few days.

The surgeon may recommend an immediate appointment. However, many of our patients benefit from additional treatment and testing prior to a surgeon appointment. The surgeon may recommend that you see one of our rehabilitation physicians, receive physical therapy from one of our network therapists, or schedule additional testing such as an MRI.

### Personalized coordination of your care

If the neurosurgeon recommends treatment prior to an appointment, a Care Coordinator, who is a nurse with experience in assisting patients with spine pain, will call you with educational information and will help coordinate your treatment. We will maintain communication with you and your referring physician throughout your care experience to ensure your total satisfaction.

### Outpatient Services

At Mayfield, we understand the importance of having your medical services conducted with efficiency and coordination. Therefore, we have invested in facilities and services that help us meet the comprehensive treatment needs of our patients. These facilities include: Mayfield Imaging Center, Kenwood Medical Imaging, Precision Radiotherapy and the Mayfield Clinic Spine Surgery Center. We hope that if you choose to utilize these services, you will find them superior in all respects.

**1** Will I need an appointment with the neurosurgeon?

Yes, if your surgeon recommends one, or if you prefer an appointment. However, some patients will not need to wait for an appointment with the surgeon. In these cases, the surgeon will design a treatment plan and begin directing the patient's recovery immediately.

**2** Once the surgeon has all of my information, when will he review it? Will I get a telephone call with the results?

The physician will generally review your medical history and films within a few days of receiving your complete information. The surgeon's nurse will then contact you to discuss his recommendations and to review what steps should be taken next. The entire process should be complete within five days of our receipt of your complete medical information.

**3** How long will it take for me to get better?

Recovery varies greatly from patient to patient. Your general health, level of fitness, and lifestyle will contribute to how quickly you recover. Your own commitment to your recovery — your commitment to complete the treatment as directed — is equally important. Finally, you will be urged to continue proper spine care after completing your treatment.

**4** Will the neurosurgeon address work status and medications?

You will need to contact your physician of record regarding your work status if you have not yet seen the neurosurgeon. Should the neurosurgeon recommend medications, such as steroids or anti-inflammatories, this suggestion will be sent to your physician for his or her consideration. If you are scheduled for an appointment and are seen in the office, the neurosurgeon will address work status during your appointment.

**5** How do I contact Mayfield for more information or to schedule an appointment?

Visit our Web site at [www.mayfieldspine.com](http://www.mayfieldspine.com) or call 513-221-1100 or 800-325-7787.

*Whether your situation requires surgery or nonsurgical treatment, we're sure you will be pleased with Priority Consult® - a new generation of spine care.*

[www.mayfieldspine.com](http://www.mayfieldspine.com)