



Patient Financial Responsibilities

Thank you for choosing the Mayfield Clinic & Spine Institute as your health care provider. We are committed to your successful treatment, including your pre-treatment planning, clinical services, and the billing/payment process.

It is important that you understand your financial responsibilities for the services you receive. The changing healthcare environment in our country puts more of this responsibility in your hands. As healthcare consumers ourselves, we understand that this may create hardships for some individuals, and Mayfield has developed processes to assist our patients, if necessary.

Your financial responsibilities are outlined in this document. We ask that you read, agree to, and sign below prior to any treatment.

Your share of the cost of our services is due at the time of service.

Insurance: Our physicians are providers for most major insurance carriers. HMO payers may require authorization from your primary physician before seeing a specialist. You must obtain the insurance authorization before your appointment to receive maximum coverage for our charges.

Copayments, Coinsurance, Deductibles: Your copayment, coinsurance and deductible are due at the time of service. For your convenience, we accept cash, personal checks, Visa, MasterCard, and Discover. Financing may be available with no interest or low interest payment plans through GE CareCredit. More information is available at www.MayfieldClinic.com, in the "For Patients" section or by speaking with one of our financial coordinators at (513) 569-5300.

Financial Arrangements for Surgery: If your treatment includes surgery, we will precertify it with your insurance carrier. We will also verify your insurance benefits, and obtain your coinsurance and/or deductible. From this information, we will estimate your out-of-pocket portion of the charges for our services. A prepayment of the estimated amount will be requested from you prior to your surgery.

Thank you for understanding our financial policy. Please let us know if you have any questions or concerns.

I acknowledge my understanding and agree that I am legally responsible for all costs associated with the collection of my account. Account balances after insurance must be paid in full within 30 days of the patient billing to avoid collection placement. A 24% collection fee, attorney fees or other fees that Mayfield Clinic may incur to collect payment will be added to any outstanding balance.

Patient or Responsible Party

Date